

IMPROVED FINISHED VEHICLE VISIBILITY

(ePOD)

SOLUTION

The efforts of AIAG's Electronic Proof of Delivery Committee resulted in standardizing the process flow and business rules of the ePOD process. This is a viable working tool between the OEMs, their logistics and service providers, and the dealers, and will continue to evolve over time.

SITUATION

Vehicle delivery to the dealer is the culmination of an intricate manufacturing and logistics process involving many service providers. Transmittal of correct and timely delivery information to all participants is crucial because without these, it is impossible to meet and exceed customer expectations. AIAG and its member volunteers recognized that an electronic proof of delivery standard was needed to improve accuracy and save resources.

BENEFIT

The jointly developed standard provides all participants a common template with the same structure and protocol. In addition, because the business process and IT messaging is now the same for all logistics modes as well as between the different carriers, it is no longer necessary to translate information from different data types. Now in an interchangeable format, the standard reduces errors and administrative time for all stakeholders.

PARTICIPATING COMPANIES

Allied Automotive Group	Harbor Auto Transport
Allied Holdings	Hoegh Autoliners
American Honda Motor Company	Jack Cooper Transport
American Trucking Association	KGI
Auto Carrier Express	Mercedes-Benz USA
Auto Haulers Association of America	Meritor
Canadian National Railway Company	Norfolk Southern Corporation
Car Delivery Network	Porsche Cars North America
CargoTel	Professional Auto Transport
Cassens Transport Company	Proficient Auto Transport
Chrysler Group	T.J. McGeehan Sales and Service
Diversified Automotive	Toyota Logistics Services
Fleet Car Carriers	Toyota Motor Engineering & Manufacturing North America
Ford Motor Company	United Road Services
General Motors Company	U.S. AutoLogistics
Glovis America	Vascor
Hansen & Adkins Auto Transport	Volkswagen Group of America
	Waggoners Trucking